

DD Plus

An Interdisciplinary Learning Collaborative to Improve Rural Primary Care for Children with Complex Needs

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Partnerships

- ❑ Mission Children's Hospital
- ❑ Hendersonville Pediatrics
- ❑ McDowell Pediatrics
- ❑ MAHEC
- ❑ NC DHHS
- ❑ The Arc of NC
- ❑ VAYA
- ❑ Complex Systems Innovation
- ❑ NC START
- ❑ CCNC
- ❑ Family Representative
- ❑ Carolina Institute for Developmental Disability
UNC Chapel Hill
- ❑ Asheville City Schools EC
Department



Why did Mission Children's do this pilot?

- ❑ Limited availability of DD specialists, including developmental pediatricians
- ❑ To increase local access to quality care in primary care medical home for rural patients
- ❑ To enhance integrated team-based health care: prevention of more serious problems.
- ❑ To increase family navigation and other family support services
- ❑ To strengthen relationships among regional providers of DD services
- ❑ To prepare for Medicaid transformation



Background

Pilot project overview

- ❑ Population
- ❑ Purpose and Goal
- ❑ Outcomes
- ❑ Evaluation



Pilot Components

- ❑ Consortium/ Advisory Committee
- ❑ Implementation Team
- ❑ Family Navigator
- ❑ Behavioral Health Interdisciplinary Training
- ❑ Collaborative Office Rounds -Interdisciplinary Training and professional support
- ❑ Specialty telephone consults with providers
- ❑ Patient Registry



Quotes from providers

“Participating in DD+ helps break down the barriers for my patients with special needs. I have now built a relationship with my consultants at Olson Huff and am more comfortable reaching out to ask them a question to get my patient help, rather than waiting months for a consult. This helps me provide more timely patient centered care.”

Rebecca Thomson, MD MAHEC



Quotes from providers

“I really value you and your teams feedback...I really do feel on my own sometimes. I wish we could have a Olson Huff satellite clinic up in our neck of the woods. Once the DD Plus Project is over I may see if we can continue some sort of consultation.”

William Dalton, Psychologist, Hendersonville Pediatrics



Challenges and Lessons Learned

Seek to understand:

- ❑ What language are you speaking?
- ❑ Where are organizations coming from politically? What are their primary concerns?
- ❑ What does the local village look like? How can they help serve the patient?
- ❑ How are you working with the MCO?
- ❑ Case-based learning through Collaborative Office Rounds is a valuable and effective model of increasing capacity



How will we sustain this model?

- ❑ Mission Health Investment in specialty practice
- ❑ Family navigator in Healthy Opportunities RFI
- ❑ Looking at other research opportunities
- ❑ Looking for rural hotspots for next phase
- ❑ Medicaid funding for family navigation



Mission DD Plus & MAHEC IDD Clinic

- ❑ Families resources, referrals and navigation.
- ❑ Primary care practice and provider assistance
- ❑ Team approach to address whole person care, including social determinants of health
- ❑ Referral and linkage requires multiple partners, communication and flexibility
- ❑ Launched to address improved access and quality of care in the rural primary care setting
- ❑ Medicaid Transformation



Meet the Team

- ❑ *Physician Consultant: Adrian Sandler, MD*
- ❑ *BHC Consultant: Jarod Coffey, LCSW LCAS*
- ❑ *Psychology Consultant: Steve Love, PhD*
- ❑ *Psychiatry Consultant: Steve Baker, MD*
- ❑ *Family Navigator: Kerri Eaker*
- ❑ *Project Coordinator: Christine Malloy, MPA*
- ❑ *Project Advisor: Karen Luken*
- ❑ *Evaluator: Gary Walby, PhD*
- ❑ *Integration Consultant: Eric Christian, LPC*
- ❑ *VAYA Health LME MCO: Christina Dupuch, Rhonda Cox, Kristy Pruess*
- ❑ *NC Start: Michelle Klutz, Anne Doucette, PhD LPC*
- ❑ *Physician Champions:*
 - ❑ *Ashley McClary, MD*
 - ❑ *Robert Duffey, MD*
 - ❑ *Rebecca Thomson, MD*
 - ❑ *Josh Gettinger, MD*
 - ❑ *Rob Christian, MD*
 - ❑ *Zane Kalter, MD*
- ❑ *Behavior Health Counselors:*
 - ❑ *Jennifer Combs, LCSW*
 - ❑ *Elizabeth Williams, LPA*
 - ❑ *Valerie Krall, LPC*
 - ❑ *Will Dalton, PhD*



Presenter Info

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